

## LIMITED LIFETIME MANUFACTURER WARRANTY

### WHAT IS COVERED BY THE WARRANTY

- Warranty is offered to the original owner.
- The warranty only applies to products installed properly in the window for where they were intended, following HT Window Fashion's installation instructions, care guide, programming instructions, and suggestions.
- HT's warranty applies to products made and assembled solely with HT's original materials.
- Warranty will repair or replace the product solely at HT's option due to defective material or poor workmanship.
- This warranty gives you specific legal rights and you may also have other rights, which vary from the state to state.

**Note: The motorized parts is 5-year warranty.**

### WHAT IS NOT COVERED BY THE WARRANTY

- This warranty does not apply to any HT products damaged by accident, misuse, abuse, direct exposure to salty air or improper moisture, discoloration due to sunlight, under exposure or irregular temperature.
- This warranty does not apply to conditions caused by normal wear and tear upon the product. It does not apply to any product damaged by fire, flood, wind, rain, lightning, or other act of nature environment.
- In no event shall HT be liable for incidental or consequential damage, loss, cost, expense or fee.
- Warranty does not apply to liquidated or discontinued items.
- Warranty does not include shipping charges.

### ABOUT THE SHIPPING AND RETURN FEES

- **Within 12 months**

HT pays for return on the repairs within 12 months of receipt of the products. HT will ship the products back to the customer for free.

- **After 12 months**

The customers are responsible for the return shipping. HT will cover the repair cost and ship it back for free.

### HOW TO OBTAIN WARRANTY SERVICE

Please contact HT Window Fashions customer service with the following information, including:

- Original sales receipt
- Model and identification numbers
- Detail description of defect

### RETURN ADDRESS AND PHONE NUMBER

770 South Epperson Drive,  
City of Industry, CA 91748  
Tell: 1-800-879-9512