

Price/ Quotation

All HT window fashions™ (HT) products and parts pricing are FOB City of Industry, not including freight. The price is subject to change without notice.

To ensure order accuracy, complete order options and specification information, please use the HT order form. The HT ORDER FORM can be found on the last page of the price book and on the HT website at www.htwfonline.com. Make copies to get additional blank order forms when needed.

How to submit your orders

- **Online orders**

Online ordering is available on the HT website www.htwfonline.com with your dealer login ID and password.

You will receive the order confirmation via email within 24 hours after order is submitted.

The HT online ordering system provides you with convenience, accuracy, and expediency. Please call HT customer service to obtain the dealer login ID and password.

- **Email Orders**

Dealers are able to download order form from www.htwfonline.com, then complete the order form and submit it to emailorder@richview.com.

- **Fax Orders**

Faxed orders will be confirmed within 24 hours. Fax number is 626-839-8861.

Cancellation or Change Order

IMPORTANT! Due to the customized nature of our products, we can not accept changes or cancellations after orders have been put into production.

Order Tracking and Status

Order confirmations are sent via email within 24 hours of placing order. Please make sure you have your email on file with HT.

Faxed confirmations are available upon request only. To track your order or check the status of your order, please contact customer service with your work order number.

Lead Time

Typically, custom orders (less than 15 units) are manufactured and shipped within 5 business days. All custom and stock orders are subject to inventory availability. Orders placed after 2:30 p.m. PST are considered as next day business.

Contractor Quote/Commercial Quote

HT window fashions™ (HT) is an industry leader in providing medium and large contract/commercial quotes.


Contract/Commercial Quotation Requirements

- Minimum quantity for cellular shade and others: 15
- All stock shade quotes are valid for 3 days only.
- All custom shade quotes are valid for 90 days only.
- Expired quotes are subject to a 0.5% increase per month.

Quote policy

- HT does not guarantee stock shade availability in all sizes. Order quantities are subject to final confirmation.
- Shipping date will be confirmed upon placement of order and is dependent on stock availability, total units, production and scheduling considerations.
- Quoted price does not include tax.
- Any change, including but not limited to size, color, controls, quantity, ship to location, ship date or number of the shipments, may result in a change in price.
- Deposit may be required.

**! WARNING/
ADVERTENCIA**



Window blind cord can STRANGLE your child. To prevent strangulation, purchase cordless products or products with inaccessible cords.

La cuerda de la persiana puede ESTRANGULAR a su niño. Para evitar el estrangulamiento, compre alternativas cuerda o productos con cuerdas inaccesibles.